



Service Bulletin

File in Section: -

Bulletin No.: PIC6055

Date: December, 2014

PRELIMINARY INFORMATION

Subject: Integrated Center Stack Display Delaminating Distorted Or Appears Cracked Behind Lens

Models: 2013-2014 Cadillac ATS, SRX, XTS
2014 Cadillac CTS VIN A, ELR
Equipped with Cadillac CUE 8 inch Touch Screen

Condition/Concern

Some customers may report that their radio screen appears bubbled, cracked, or is delaminating.

Recommendation/Instructions

If this concern is encountered, replace the ICS (Integrated Center Stack) by following the SI replacement procedure.



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Parts Information

Use the latest part number available from your ESC (Electronic Service Center).

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
3420700	Radio Control Assembly Replacement Radio Control Assembly Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.